
 The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit [www.dc16trustfund.org](http://www.dc16trustfund.org) or call 1-800-922-9902. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform) or call 1-800-922-9902 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	PPO and Non-PPO <u>providers</u> : \$1000/individual, \$1,000/family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. PPO ACA required <u>preventive care</u> , chiropractic services, mental health and chemical dependency services through Beat It!, outpatient <u>prescription drugs</u> , and emergency room facility charges.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a>
Are there other <u>deductibles</u> for specific services?	Yes. Depending on the dental option you choose, you may have a <u>deductible</u> for dental services under a separate <u>plan</u> . There are no other specific <u>deductibles</u> .	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before the dental <u>plan</u> begins to pay for these services.
What is the <u>out-of-pocket limit</u> for this <u>plan</u> ?	Medical <u>plan</u> PPO <u>providers</u> : \$3,500/individual, \$7,000/family Outpatient <u>Prescription Drugs</u> (in-network): \$3,100/individual, \$6,200/family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Medical PPO <u>Out-of-Pocket Limit</u> does not include: <u>Premiums</u> , <u>balance-billing</u> charges, charges exceeding the reference-based price, charges from Non-PPO <u>providers</u> (except <u>emergency services</u> for <u>emergency medical condition</u> ), penalties for failure to obtain <u>preauthorization</u> , <u>prescription drug</u> costs, dental and vision expenses, and health care this <u>plan</u> doesn't cover. <u>Prescription Drug Out-of-Pocket Limit</u> does not include: <u>Premiums</u> , <u>balance-billing</u> charges, <u>out-of-network</u> <u>prescription drugs</u> , non-formulary drugs (unless exception approved), medical expenses, and dental and vision expenses.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .

Important Questions	Answers	Why This Matters:
Will you pay less if you use a <u>network provider</u> ?	Yes. See <a href="http://www.anthem.com/ca">www.anthem.com/ca</a> or call the Trust Fund Office at 1-800-922-9902 for a list of PPO <u>providers</u> . For a list of Anthem Blue Card <u>providers</u> outside of California see <a href="http://www.bluecares.com">www.bluecares.com</a> or call 1-800-810-2583. For mental health and chemical dependency benefits, contact Beat It! at 1-800-828-3939.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No. However, <u>preauthorization</u> from Care Counseling is required to receive the highest level of benefits. Please call Care Counseling at 1-800-999-1999 for more information.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

 All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		PPO Provider (You will pay the least)	Non-PPO Provider (You will pay the most)	
If you visit a health care <u>provider's</u> office or clinic	Primary care visit to treat an injury or illness	\$20 <u>copayment</u> /visit	50% <u>coinsurance</u> plus <u>balance billing</u> .	None.
	<u>Specialist</u> visit	\$20 <u>copayment</u> /visit (waived if <u>preauthorization</u> from Care Counseling Service is obtained).	50% <u>coinsurance</u> plus <u>balance billing</u> .	None.
	<u>Preventive care/screening/immunization</u>	No charge, <u>deductible</u> does not apply.	50% <u>coinsurance</u> plus <u>balance billing</u> .	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	\$20 <u>copayment</u> /procedure (waived if <u>preauthorization</u> from Care Counseling Service is obtained).	50% <u>coinsurance</u> plus <u>balance billing</u> .	Lab services obtained in a <u>provider's</u> office but sent to a free-standing lab for processing require a separate lab <u>copayment</u> (unless <u>preauthorization</u> from Care Counseling Services is obtained).
	Imaging (CT/PET scans, MRIs)	\$20 <u>copayment</u> /provider/ visit (waived if <u>preauthorization</u> from Care Counseling Service is obtained).	50% <u>coinsurance</u> plus <u>balance billing</u> .	None.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		PPO Provider (You will pay the least)	Non-PPO Provider (You will pay the most)	
<p><b>If you need drugs to treat your illness or condition</b> More information about <u>prescription drug coverage</u> is available at <a href="http://www.welldynrx.com">www.welldynrx.com</a> or call 1-888-479-2000.</p>	Formulary drugs	Retail (30-day supply): \$4 <u>copayment</u> /fill Mail Order (90-day supply): \$8 <u>copayment</u> /fill	You must pay 100% of the cost at the time of purchase, and submit a claim for reimbursement. The Plan will reimburse the cost of the drug if filled at an <u>in-network</u> pharmacy, less the applicable <u>copayment</u> .	<ul style="list-style-type: none"> <li>• <u>Deductible</u> does not apply. Your <u>cost sharing</u> counts toward the <u>out-of-pocket limit</u> for <u>prescription drugs</u>.</li> <li>• If the cost of the drug is less than the <u>copayment</u>, you pay just the drug cost.</li> <li>• No charge for FDA-approved generic contraceptives (or brand name contraceptives if a generic is medically inappropriate). Your <u>provider</u> can request a formulary exception if you are not able to take a formulary drug.</li> </ul>
	Non-Formulary drugs	Not covered	Not covered	You pay 100% of these drugs, even <u>in-network</u> (unless an exception is approved by the PBM).
	<u>Specialty drugs</u>	\$20 <u>copayment</u> /fill, plus 20% <u>coinsurance</u> .	Not covered	Physician administered drugs and infusion drugs provided under a Home Health program require <u>preauthorization</u> to avoid nonpayment.
<p><b>If you have outpatient surgery</b></p>	Facility fee (e.g., ambulatory surgery center)	\$20 <u>copayment</u> /visit (waived if <u>preauthorization</u> from Care Counseling Service is obtained).	50% <u>coinsurance</u> up to \$350, then you are responsible for all charges over \$350.	<ul style="list-style-type: none"> <li>• <u>Preauthorization</u> is required to avoid a 25% penalty.</li> <li>• Arthroscopies, cataract surgery, and colonoscopies performed in an outpatient hospital setting are subject to a maximum allowed charge for the facility fee of \$6,000 per arthroscopy, \$2,000 per cataract surgery, and \$1,500 per colonoscopy. (These limits do not apply to surgery in an ambulatory surgery center.) Charges over these limits do not count toward the <u>out-of-pocket limit</u>.</li> </ul>
	Physician/surgeon fees	\$20 <u>copayment</u> /visit (waived if <u>preauthorization</u> from Care Counseling Service is obtained).	50% <u>coinsurance</u> plus <u>balance billing</u> .	None.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		PPO Provider (You will pay the least)	Non-PPO Provider (You will pay the most)	
If you need immediate medical attention	<u>Emergency room care</u>	\$100 <u>copayment</u> /visit. <u>Deductible</u> does not apply.	\$100 <u>copayment</u> / visit, plus <u>balance billing</u> . <u>Deductible</u> does not apply.	<u>Copayment</u> waived if transported to the hospital by professional ambulance or if you are admitted to the hospital directly from the emergency room. Physician/professional services may be billed separately.
	<u>Emergency medical transportation</u>	\$100 <u>copayment</u> /trip.	\$100 <u>copayment</u> / trip.	Covered only where patient's medical condition requires paramedic support, and to the first hospital where treatment is given. Physician/professional services may be billed separately.
	<u>Urgent care</u>	\$20 <u>copayment</u> /visit (waived if <u>preauthorization</u> from Care Counseling Service is obtained).	50% <u>coinsurance</u> plus <u>balance billing</u> .	Physician/professional services may be billed separately.
If you have a hospital stay	Facility fee (e.g., hospital room)	No charge.	50% <u>coinsurance</u> (no charge except <u>balance billing</u> if condition is life threatening and you are admitted through the emergency room until medically safe to move).	<ul style="list-style-type: none"> <li>• Non-emergency admission requires <u>preauthorization</u> from Anthem to avoid a 25% penalty.</li> <li>• Total hip or total knee replacement surgeries performed within the state of California are subject to a maximum facility fee allowed charge of \$30,000 per surgery.</li> <li>• Non-PPO facility fee for total hip and/or total knee replacement are subject to a maximum payment of \$350.</li> <li>• Charges over <u>plan</u> limits do not count toward the <u>out-of-pocket limit</u>.</li> <li>• Semi-private room covered.</li> </ul>
	Physician/surgeon fees	No charge.	50% <u>coinsurance</u> plus <u>balance billing</u> .	None.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		PPO Provider (You will pay the least)	Non-PPO Provider (You will pay the most)	
If you need mental health, behavioral health, or substance abuse services	Outpatient services	<b>Anthem:</b> No charge. <b>Beat It!:</b> No charge, <u>deductible</u> does not apply.	<b>Anthem:</b> 50% <u>coinsurance</u> plus <u>balance billing</u> . <b>Beat It!:</b> 50% <u>coinsurance</u> plus <u>balance billing</u> . <u>Deductible</u> does not apply.	None.
	Inpatient services	<b>Anthem:</b> No charge. <b>Beat It!:</b> No charge, <u>deductible</u> does not apply.	<b>Anthem:</b> 50% <u>coinsurance</u> plus <u>balance billing</u> (no charge except <u>balance billing</u> if condition is life threatening and you are admitted through the emergency room until medically safe to move). <b>Beat It!:</b> 50% <u>coinsurance</u> plus <u>balance billing</u> (no charge except <u>balance billing</u> if condition is life threatening and you are admitted through the emergency room until medically safe to move). <u>Deductible</u> does not apply.	Non-emergency admission requires <u>preauthorization</u> from Anthem or Beat It! to avoid a 25% penalty.
If you are pregnant	Office visits	\$20 <u>copayment</u> /visit (waived if <u>preauthorization</u> from Care Counseling Service is obtained).	50% <u>coinsurance</u> plus <u>balance billing</u> .	<ul style="list-style-type: none"> <li>• <u>Cost sharing</u> does not apply for <u>preventive services</u>.</li> <li>• Maternity care may include tests and services described somewhere else in the SBC (i.e., ultrasound).</li> </ul>
	Childbirth/delivery professional services	No charge.	50% <u>coinsurance</u> plus <u>balance billing</u> .	None.
	Childbirth/delivery facility services	No charge.	50% <u>coinsurance</u> (no charge except <u>balance billing</u> if condition is life threatening and you are admitted through the emergency room until medically safe to move).	Semi-private room covered. Hospital stay of more than 48 hours for vaginal delivery or 96 hours for C-section requires <u>preauthorization</u> from Anthem to avoid a 25% penalty.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		PPO Provider (You will pay the least)	Non-PPO Provider (You will pay the most)	
If you need help recovering or have other special health needs	<u>Home health care</u>	\$10 <u>copayment</u> /visit.	50% <u>coinsurance</u> plus <u>balance billing</u> .	Limited to 100 visits per calendar year.
	<u>Rehabilitation services</u>	Outpatient: \$20 <u>copayment</u> /provider/visit (waived if <u>preauthorization</u> from Care Counseling Service is obtained). Inpatient: No charge	50% <u>coinsurance</u> plus <u>balance billing</u> .	Inpatient admission requires <u>preauthorization</u> from Anthem to avoid a 25% penalty. Outpatient <u>rehabilitation services</u> in excess of 25 visits in the calendar year require <u>preauthorization</u> from the Care Counseling Services to avoid nonpayment.
	<u>Habilitation services</u>	Not covered	Not covered	You pay 100% of these services, even in- <u>network</u> .
	<u>Skilled nursing care</u>	No charge.	50% <u>coinsurance</u> (no charge except <u>balance billing</u> if condition is life threatening and you are admitted through the emergency room until medically safe to move).	Inpatient admission requires <u>preauthorization</u> from Anthem to avoid a 25% penalty. Limited to 100 days per calendar year.
	<u>Durable medical equipment</u>	No charge.	50% <u>coinsurance</u> plus <u>balance billing</u> .	Rental covered up to purchase price.
	<u>Hospice services</u>	No charge.	50% <u>coinsurance</u> plus <u>balance billing</u> .	Covered if terminally ill.
If your child needs dental or eye care	Children's eye exam	Not covered	Not covered	If you elect vision coverage, it will be available under a separate vision <u>plan</u> through VSP.
	Children's glasses	Not covered	Not covered	
	Children's dental check-up	Not covered	Not covered	If you elect dental coverage, it will be available under a separate dental <u>plan</u> through Delta Dental, DeltaCare USA, or UHC.

### Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other <u>excluded services</u> .)		
<ul style="list-style-type: none"> <li>• Cosmetic surgery</li> <li>• Dental care (Adult and Child) (available under separate dental <u>plan</u>)</li> <li>• <u>Habilitation services</u></li> <li>• Infertility treatment</li> </ul>	<ul style="list-style-type: none"> <li>• Long-term care</li> <li>• Non-emergency care when traveling outside of the U.S.</li> <li>• Non-formulary drugs (unless an exception is approved)</li> </ul>	<ul style="list-style-type: none"> <li>• Routine eye care (Adult and Child) (available under separate vision <u>plan</u>)</li> <li>• Private-duty nursing</li> <li>• Weight loss programs (except preventive services required under Health Reform)</li> </ul>

**Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)**

- Acupuncture (up to 25 visits/year)
- Bariatric Surgery (preauthorization is required)
- Chiropractic care (up to 25 visits/year)
- Hearing aids (limited to \$800/device/ear every 48 months)
- Routine foot care (for insulin dependent diabetics)

**Your Rights to Continue Coverage:** There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform). Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit [www.HealthCare.gov](http://www.HealthCare.gov) or call 1-800-318-2596.

**Your Grievance and Appeals Rights:** There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: The Trust Fund Office at 1-800-922-9902. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform).

**Does this plan provide Minimum Essential Coverage? Yes**

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

**Does this plan meet the Minimum Value Standards? Yes**

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

**Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-922-9902.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-922-9902.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-922-9902.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne' 1-800-922-9902.

-----*To see examples of how this plan might cover costs for a sample medical situation, see the next section.*-----

About these Coverage Examples:



**This is not a cost estimator.** Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

**Peg is Having a Baby**  
(9 months of in-network pre-natal care and a hospital delivery)

- The plan's overall deductible \$1,000
- Specialist copayment \$0
- Hospital (facility) coinsurance 0%
- Other copayment (Formulary Rx) \$4

This EXAMPLE event includes services like:  
Specialist office visits (*prenatal care*)  
Childbirth/Delivery Professional Services  
Childbirth/Delivery Facility Services  
Diagnostic tests (*ultrasounds and blood work*)  
Specialist visit (*anesthesia*)

<b>Total Example Cost</b>	<b>\$12,800</b>
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In this example, Peg would pay:

<i>Cost Sharing</i>	
Deductibles	\$1,000
Copayments	\$30
Coinsurance	\$0
<i>What isn't covered</i>	
Limits or exclusions	\$10
<b>The total Peg would pay is</b>	<b>\$1,040</b>

**Managing Joe's type 2 Diabetes**  
(a year of routine in-network care of a well-controlled condition)

- The plan's overall deductible \$1,000
- Specialist copayment \$0
- Hospital (facility) coinsurance 0%
- Other copayment (Formulary Rx) \$4

This EXAMPLE event includes services like:  
Primary care physician office visits (*including disease education*)  
Diagnostic tests (*blood work*)  
Prescription drugs  
Durable medical equipment (*glucose meter*)

<b>Total Example Cost</b>	<b>\$7,400</b>
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In this example, Joe would pay:

<i>Cost Sharing</i>	
Deductibles	\$900
Copayments	\$290
Coinsurance	\$0
<i>What isn't covered</i>	
Limits or exclusions	\$30
<b>The total Joe would pay is</b>	<b>\$1,220</b>

**Mia's Simple Fracture**  
(in-network emergency room visit and follow up care)

- The plan's overall deductible \$1,000
- Specialist copayment \$0
- Hospital (facility) coinsurance 0%
- Other copayment (ER) \$100

This EXAMPLE event includes services like:  
Emergency room care (*including medical supplies*)  
Diagnostic test (*x-ray*)  
Durable medical equipment (*crutches*)  
Rehabilitation services (*physical therapy*)

<b>Total Example Cost</b>	<b>\$1,900</b>
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In this example, Mia would pay:

<i>Cost Sharing</i>	
Deductibles	\$1,000
Copayments	\$0
Coinsurance	\$0
<i>What isn't covered</i>	
Limits or exclusions	\$0
<b>The total Mia would pay is</b>	<b>\$1,000</b>



**GENERAL STATEMENT OF NONDISCRIMINATION:  
(DISCRIMINATION IS AGAINST THE LAW)**

Effective January 1, 2017, the District Council 16 Health and Welfare Trust Fund’s health care plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. The Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. The Plan:

- a) Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- b) Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact the Plan’s Civil Rights Coordinator.

If you believe that the Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Civil Rights Coordinator, HS&BA, 4160 Dublin Boulevard, Suite 400, Dublin, CA 94568-7756, Phone: (800) 922-9902, Fax: (925) 833-7301, E-mail: [dc16info@hsba.com](mailto:dc16info@hsba.com). You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Civil Rights Coordinator, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHS Building, Washington, D.C. 20201, 1-800-868-1019, 800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

<b>ATTENTION: FREE LANGUAGE ASSISTANCE</b>	
This chart displays, in various languages, the phone number to call for free language assistance services for individuals with limited English proficiency.	
Language	Message About Language Assistance
1. Spanish	ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al <b>1-800-922-9902</b> .
2. Chinese	注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 <b>1-800-922-9902</b>
3. Vietnamese	CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số <b>1-800-922-9902</b> .

**ATTENTION: FREE LANGUAGE ASSISTANCE**

This chart displays, in various languages, the phone number to call for free language assistance services for individuals with limited English proficiency.

Language	Message About Language Assistance
4. Korean	주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. <b>1-800-922-9902</b> 번으로 전화해 주십시오.
5. Tagalog	PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa <b>1-800-922-9902</b> .
6. Russian	ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните <b>1-800-922-9902</b> .
7. Arabic	ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-800-922-9902.
8. French Creole (Haitian)	ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele <b>1-800-922-9902</b> .
9. Polish	UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer <b>1-800-922-9902</b> .
10. French	ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le <b>1-800-922-9902</b> .
11. Japanese	注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。 <b>1-800-922-9902</b> まで、お電話にてご連絡ください。
12. Italian	ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero <b>1-800-922-9902</b> .
13. Persian	<b>1-800-922-9902</b> با. باشدی م فراهم شم ای برا گان یرا بصورتی زبان ال تی تس ه دی کن ی م گفنت گو فارسی زبان به اگر: توجه دی ری گب سامت <b>1-800-922-9902</b>
14. Armenian	ՈՒՇԱԴՐՈՒԹՅՈՒՆ՝ Եթե խոսում եք հայերեն, ապա ձեզ անվճար կարող են տրամադրվել լեզվական աջակցության ծառայություններ: Չանգահարեք <b>1-800-922-9902</b> .
15. German	ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: <b>1-800-922-9902</b> .